

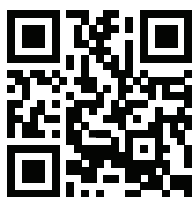
**Duration of the project:**

**1<sup>st</sup> of August 2016 - 31<sup>st</sup> of July 2019**



**FLOOD-serv**

**Public Flood  
Awareness Service**



**A COMPLETE MANAGEMENT  
INFORMATION SOLUTION  
EMPOWERING COMMUNITIES DURING  
FLOOD EMERGENCY SITUATIONS**



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# THE PROBLEM

The ongoing climate change and the environmental intervention by humans have brought about intense rainfall and higher flood risks across Europe. Many regions suffer from lack of risk information for planners, population and most of all, for decision makers.

## FLOOD-SERV SYSTEM'S INNOVATION

Integrated solution to address all phases of:

**Preparedness**  
**Flood emergency response**  
**Flood recovery**

Integrated approach to include all stakeholders by two way communication via:

**Mobile**  
**Web**  
**Social media**

# PILOTS

**Genova (Italy)**

**Danube Delta (Romania)**

**Bilbao (Spain)**

**Bratislava (Slovakia)**

**Ave Valley Region (Portugal)**

Pilots linked citizens, public authorities and relevant stakeholders to experience how FLOOD-serv enables actions through innovation to reduce the adverse effects of a flood.

**3 piloting phases were implemented and completed:** September-October 2018, January-February 2019 and April-May 2019.

**Last improvements to the system have been performed.**

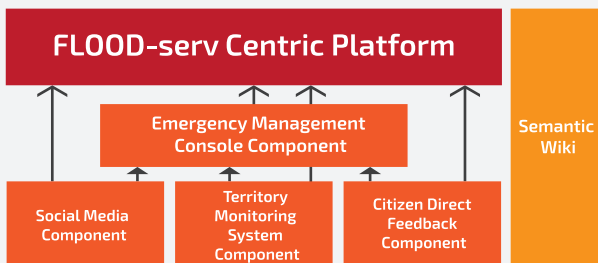


Figure: Representation of the data flow of FLOOD-serv system

**System launching – on the Final Conference to be taking place on the 26<sup>th</sup> of June 2019 in Bucharest at the Parliament Hotel.**

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