

#### **DOD-SERV** Public FLOOD Emergency and Awareness SERVice

## **Overall Project Presentation**



This project has received funding from the European Union's Horizon 2020 research and innovation programme under grant agreement No 693599. This material reflects only the author's view and the Research Executive Agency (REA) is not responsible for any use that may be made of the information it contains.

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# Introduction to the project

#### The background

- In 2014 floodwaters caused over 2,000 landslides across the Balkan region, spreading damage across many towns and villages Serbia, Bosnia and Herzegovina, Croatia, Romania and Slovakia were the most affected countries.
- In 2016 flooding began after several days of heavy rain in Europe, mostly in Germany and France, but also Austria, Belgium, Romania, Moldova, Netherlands and the United Kingdom.





# Introduction to the project

#### The problem



Floods are an increasingly acute problem which endanger lives and can cause human tragedies, heavy economic losses and severe environmental consequences

(e.g. installations holding large quantities of toxic chemicals are inundated or wetland areas destroyed).





# Introduction to the project

#### The need

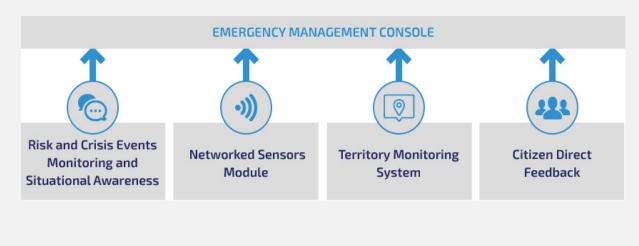
Despite of efforts at national and local level, flooding cannot be wholly prevented and it remains a severe problem that affects many countries across Europe.

Thus, it is clear that risk reduction in large international basins can only be achieved through transnational, interdisciplinary and stakeholder oriented approaches.





## **FLOOD-serv system**



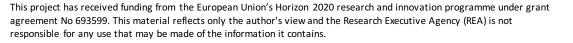
**FLOOD-serv system** will acquire information from a large number of external data sources such as:

- sensors,
- social media,
- open data,
- semantic wiki.

These data will be made available by the **FLOOD-serv system** on mobile devices such as **tablets** and **smartphones** as well as **laptops** and **PCs**.

The **end users** i.e. *public authorities, emergency personnel* and *citizens* will be **warned massively** in order to take actions for managing **flood risks** and **impacts**.







#### **Overall Project Objective**



To develop and provide a **pro-active** and **personalised** citizen-centric public service application that will enhance citizens' involvement and use the collaborative power of ICT networks (**networks of people, of knowledge, of sensors**) in order to raise awareness on flood risks and to enable collective risk mitigation solutions and response actions.



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FLOOD-ser

## **General objectives**

Empower local communities to directly participate in the design of emergency services dealing with floods mitigation actions

Harness the power of new technologies, such as social media, and mobile technologies to increase the efficiency of public administrations in raising public awareness and education regarding floods risks, effects and impact.

**Encourage the development and implementation of long-term, cost-effective and environmentally sound mitigation actions related to floods** through an ICT-enabled cooperation and collaboration of all stakeholders: government, private sector, NGOs and other civil society organizations as well as citizens





# **Specific Objectives**

Make use of the best available data in order to identify the location and potential impacts that natural hazards as floods can have on people, property and natural environment

Improve the systems of warning and emergency communications

Provide support for the public authorities and government institutions' hazard mitigation efforts, including planning and action coordination

Inform the public on the risk exposure to natural hazards and how they can get prepared, respond, recover and mitigate the impacts of such events





#### **Pilot sites**





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#### **Expected Impacts**



Reduce the **administrative burden** of citizens and businesses (e.g. collecting information from citizens only once)

Stimulate the creation, delivery and use of new services on a variety of devices, utilising new web technologies, coupled with open public data

Increase **transparency** of and **trust** in public administrations

Offer more **personalized public services** that better suit the needs of users



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#### **Partners**



SIVECO ROMANIA SA (SIVECO) Project Coordinator Romania www.siveco.ro



COMUNE DI GENOVA (GENOVA), Italy www.comune.genova.it



**INSTITUTUL NATIONAL DE CERCETARE-DEZVOLTARE** DELTA DUNARII (DDNI). Romania, www.ddni.ro



**CELLENT AG (CELLENT),** Austria www.cellent.at



**AYUNTAMIENTO DE BILBAO** (BILBAO), Spain www.bilbao.net



**BRATISLAVSKY SAMOSPRAVNY** KRAJ (BSK), Slovakia. www.region-bsk.sk



**ANSWARETECH SL (ANSWARE),** Spain www.answare-tech.com



Government To You (GOV2U), Belgium

www.gov2u.org



A.N.O. SISTEMAS DE **INFORMATICA E SERVICOS LDA** (ANO), Portugal

www.ano.pt



MUNICIPIO DE VILA NOVA DE FAMALICAO (CMVNF), Portugal, www.cm-vnfamalicao.pt



**EXDWARF CONSULTING SRO** (Exdwarf), Slovakia

www.exdwarf.com





**INSTITUTIA PREFECTULUI** JUDETUL TULCEA (IP TULCEA), Romania www.prefecturatulcea.ro



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# Work packages

- WP 1: Project management and coordination

- WP 2: Comparative study and analysis on flood risk management public services in the selected regions

- WP 3: Development of FLOOD-serv system components

- WP 4: FLOOD-serv collaborative and personalized citizen-centric platform

- WP 5: Verification, Piloting, Evaluation and Validation
- WP 6: Stakeholders Engagement, Dissemination and Exploitation
- WP 7: Ethics requirements





#### **Newsletter**

# Subscribe to FLOOD-serv Newsletter

# and stay informed about latest project's news and developments



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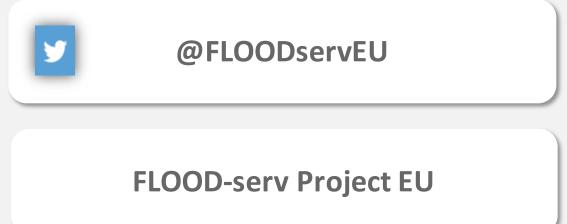






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# Thank you for your attention!



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